

Warranty

Lithium battery systems

1. Warranty period

- > Our battery system is covered by a 5-year warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use.
- > This warranty period applies to battery systems purchased after January 1, 2023. For battery systems purchased before that date, the then-applicable warranty period of 2 years applies.

2. Coverage

- > The warranty covers the repair or replacement of Green Marine Motors lithium batteries, battery chargers, and other battery components found to be defective during the warranty period.
- > Batteries or battery components purchased through Green Marine Motors but not of the Green Marine brand—where Green Marine Motors acts solely as the seller—are covered by the manufacturer's warranty of those products.

3. Exclusions

- > The warranty does not cover damage resulting from accidents, misuse, neglect, unauthorized repairs, or modifications to the system.
- > Damage caused by incorrect installation of the battery system or battery components is not covered.
- > Damage caused by electrical faults or short circuits in electronic components connected to the battery and/or charger that were not supplied by Green Marine Motors is not covered under this warranty.
- > Damage resulting from improper charging or discharging of the battery system is also excluded..

4. Maintenance requirements

- > The battery system and its associated components are generally maintenance-free. To maintain warranty coverage, the owner must inspect the battery system at least once a year for any damage or conditions that could lead to damage, in order to prevent further issues.
- > The battery system must be charged to at least 50% before the boat is placed into winter storage or left unused for several months.

5. Capacity warranty

- > During the warranty period, we guarantee a minimum of 70% of the original battery capacity.

6. Submitting a warranty claim

- > In the event of an issue, please contact us at service@greenmarinemotors.com. Provide your proof of purchase and a detailed description of the issue. Our team will guide you through the warranty process.

7. Limitations

- > Our liability is limited to the repair or replacement of the defective battery components. We are not liable for any consequential or incidental damages.

8. Transferability

- > This warranty is non-transferable to subsequent owners within the original warranty period.

9. Customer support

- > For any questions or concerns regarding the warranty, contact us at service@greenmarinemotors.com or call 075 234 0007.