

Warranty

Electric motor systems

1. Warranty period

- > Our electric propulsion system is covered by a 5-year warranty from the date of purchase. This warranty covers defects in materials and workmanship under normal use.
- > This warranty period applies to systems purchased after January 1, 2023. For systems purchased before that date, the then-applicable warranty period of 2 years applies.

2. Coverage

- > The warranty covers the repair or replacement of any components found to be defective during the warranty period. This includes the electric motor, control system, and associated electronics.

3. Exclusions

- > The warranty does not cover damage resulting from accidents, misuse, neglect, unauthorized repairs, or modifications to the system.
- > Damage caused by incorrect installation of the motor system or its components is also not covered.

4. Battery system

- > Please refer to the specific battery warranty terms for more details.

5. Maintenance requirements

- > The motor system and associated components are generally maintenance-free. To maintain warranty coverage, the owner must inspect the motor system at least once a year for any damage or conditions that could lead to damage, in order to prevent further issues.

6. Submitting a warranty claim

- > In the event of an issue, please contact our customer support team at service@greenmarinemotors.com. Provide your proof of purchase and a detailed description of the problem. Our team will guide you through the warranty process.

7. Limitations



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- > Our liability is limited to repair or replacement of the defective components. We are not liable for any consequential or incidental damages.

8. Transferability

- > This warranty is **non-transferable** to subsequent owners within the original warranty period.

9. Customer support

- > For any questions or concerns regarding the warranty, contact our customer support team at service@greenmarinemotors.com or call +31 (0) 75 234 0007.